	Operations Manual	Doc. / Doc. #.	QMS-M.12
	Quality Policy	Revision No:	00
		Effective date:	01.11.2018

Our mission is to be the NDT Personnel certification body of first choice, and we are committed to the conduct of reliable and efficient NDT Personnel certification to the highest possible standard. We maintain a Management System which provides the compliance with all regulatory requirements, meets all applicable industry standards and always considers best practices, while monitoring compliance of certification.

All our employees shall comply with the regulations and procedures where operations are conducted. Each employee is responsible for cooperating with Quality functions in order to identify non-conformances to communicate any information that may affect certification impartiality.

Ultimate responsibility for Quality and impartiality within NOVA EXPERT PCB maintained certification processes including provision of necessary resource's rests with me as the Managing Director. Responsibility for keeping our operations safe and secure lies with each one of us, from managers to front line employees.

It is our task to provide accurate and impartial information, demonstrating the independence of our activities, to be objective in any situation and those conforming it to all interested parties. In order to work according this policy each of us respects and implements in practice the principles of professional ethics and the commitments agreed in the relevant documents.

The Key objectives of NOVA EXPERT PCB are:

- Fulfill satisfaction of customer needs by providing quality services within the scope of their competence;
- The professional competence and conviction of employees as regards the need for a quality Management system.

The tasks to achieve objectives are:


- An organizational structure independence, freedom from conflict of interests and any external entities, ensuring maximum impartiality in certification decision making;
- The provision of equipment complying with work methodologies, standards, as well their metrological conductions;
- Involvement of appropriate qualification employees;
- Maintaining Continues personnel qualification and personal development.

Our personnel and suppliers are constantly encouraged to submit proposals for the development of our Quality Management System.

I am emphasizing the trust in each employee. The employees motivated by their work are the largest value of our company, they are focused on providing quality services and take responsibility for the quality of their work.


Each employee understood the benefits of high-quality performance and the potential consequences of poor performance. All our employees are selected on the basis of their professional abilities and susceptibility.

The Credibility and responsiveness: We are proactive and loyal to our customers and to relevant interested parties e.g. our employees and suppliers. We understood the needs of relevant parties by providing support for them in accordance with existing legislation. The quality of our performance is based on strict compliance with standards and requirements relating to our functionality and quality requirements.

 NOVA expert <small>PERSONNEL CERTIFICATION BODY</small>	Operations Manual	Doc. / Doc. #.	QMS-M.12
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This Management system ensures the provision of Non-destructive testing personnel certification according to the EN ISO/IEC 17024 and EN ISO 9712 in the field of accreditation scope. NOVA EXPERT PCB ensures the continues development of management system effectiveness.

NOVA EXPERT PCB
Managing Director - Jevgenijs Gucals



1st of NOVEMBER 2018